

## Email Configuration Changes (Appointment Scheduling)

Sender information for appointment emails has changed. EAB has updated who emails come from when appointments are scheduled, attendees are added, or appointments are canceled. Please read below for scenarios and corresponding email actions.

### Appointment Scheduling:

When a **STUDENT** schedules the appointment...

An email is sent to the organizer. It is sent from the student to the organizer.

An email is sent to the student. It is sent from the organizer to the student.

When an **ORGANIZER** schedules an appointment...

An email is sent to the organizer. It is sent from a NO-REPLY to the organizer.

An email is sent to the student. It is sent from the organizer to the student. Tf10247 mg@ -0 c(. )JTE00 student

When a **THIRD PARTY** schedules an appointment...

An email is sent to the organizer. It is sent from NO-REPLY to the organizer.

An email is sent to the student. It is sent from the organizer to the student.

### Appointment Reminders:

When a **STUDENT** receives an appointment reminder...

An email is sent to the student from the organizer to the student.

When an **ORGANIZER** receives an appointment reminder...

An email is sent to the organizer from NO-REPLY.

### Group Appointments:

When a **THIRD PARTY** adds an attendee to a group appointment...

An email is sent to the organizer from NO-REPLY.

An email is sent to the student (attendee). It is sent from the organizer to the student.

When a **STUDENT** adds themselves to a group appointment...

An email is sent to the organizer. It is sent from the student to the organizer.

An email is sent to the student. It is sent from the organizer to the student.

## Appointment Cancellations:

When a **THIRD PARTY** cancels a